SUMMER 2024 RANTOM

717-285-3738

Does My Car Really Need that New Part Even Though Nothing's Broken?

In a world where we need to be constantly wary of scams, you may wonder if your mechanic's services or parts recommendations are legit when your car appears to be working just fine. Are they merely trying to drive up your bill or does your vehicle really need what they say it does?

Although some repair shops take advantage of customers (a sad reality in every industry), reputable and trustworthy mechanics may—for valid reasons—suggest services or parts that you weren't

expecting. It's common for technicians to notice issues like the examples below during inspections or after hoisting vehicle to change its oil or rotate its tires.

- Worn brake pads
- Deteriorating wiper blades
- Low coolant
- Brake, transmission, or power steering fluid that requires changing
- Low battery power
- Dirty air filter
- Worn-down tire treads
- Damaged hoses

These issues need to be addressed so that your car can perform optimally and you can drive it safely.

A responsible mechanic who has your best interests at heart will suggest additional services or new parts when they believe they are necessary. Still, if you're unsure, ask questions. You're entitled to forthright answers and the staff at a trustworthy repair shop will have no problem explaining the why behind their recommendations.

Tips for Finding a Mechanic YOU CAN TRUST

As cars and trucks have become more computerized and complicated, the pool of qualified mechanics has diminished. The number of young people entering into skilled trades like automotive repair has dwindled, and many long-time, experienced technicians are retiring.

So, how can you find a mechanic with the necessary knowledge and skills? We have some suggestions to help! (Continued on pg. 2)







(Continued from pg. 1)

Tips for Finding a Mechanic You Can Trust

1. Read Online Reviews

Angie's List, Google Reviews, Facebook, and other review websites can help you determine who is reputable and reliable. Look at not only the most positive and negative reviews, but also read the middle-of-the-road reviews because they often offer a more balanced view of the customer experience you can expect.

2. Get a Glimpse with Google Maps

Google Maps is golden for finding available mechanics and automotive repair shops in the local area. The app is simple to use. Just search using terms like "mechanics near me" or "mechanics near [insert your city name]" to view a list of the businesses in your locale along with their phone numbers, addresses, hours of operation, websites, and Google Reviews. When you click on an individual listing, you gain access to even more information, including photos, which can give you a better idea of the shop's capabilities and professionalism.

3. Ask the Right Questions

After you've used reviews and Google Maps to help you narrow down your options, do some additional research to find the ideal mechanic for you and your vehicle. Reach out to ask them questions to learn about their qualifications and get a feel for the customer service they provide.

- Do they guarantee their work?
- What are their credentials and certifications—e.g., trade school degree, Automotive Service Excellence (ASE) Certification, manufacturer-specific certifications, etc.
- Do they have the required business registrations and licenses to legally offer their services?
- What types of vehicles do they work on and specialize in?
- What services do they provide?
- What is their typical turnaround time to work on vehicles after they've been dropped off at their garage?
- Do they invest in the community and give back? (It can be reassuring to know you're giving your business to someone who cares about more than just their bottom line.)

The Bottom Line

Your vehicles are among the most significant—and most utilized—investments you will make, so it's critical to have a trustworthy and capable mechanic who can help you get the most mileage from them. Dig in, do some research, and ask questions before choosing one.

Have questions for us? Call us at 717-285-3738 or via the contact form on our website.

How the SUMMER HEAT Affects Your Car

The sweltering sun, heat, and suffocating humidity of summer can cause a variety of car problems.

- Stresses the car's cooling system. If any of its parts fail, the engine could overheat.
- Alters chemical processes in the fuel system, causing possible damage to piston rings and spark plugs.
- Breaks down engine oil more quickly, reducing its lubricating properties and raising the risk of parts corrosion.
- Increases tire pressure, which could lead to a blow out or flat tire.
- Degrades windshield wiper blades, putting you at risk of not being able to see properly during rainstorms.

Be aware of these potential issues and keep up with regular maintenance to help detect and prevent them!





SUMMER JOKES

- Who's Irish and stays outside all summer?
 Patty O'Furniture.
- What do you do if you get rejected for a job at the sunscreen company?
 Reapply.
- What do you call a cantaloupe in a swimming pool?
 A watermelon.
- Where do sheep go on vacation?
 The Baa-hamas.
- What do sheep do on a summer weekend?
 Have a baa-baa-cue
- What did the pig say on a hot summer day?
 I'm bacon!
- Why don't mummies ever take a summer vacation?
 They're afraid to unwind.
- What do bees say during a heat wave?Boy, it's swarm!

FFOTTI https://citydadsgroup.com/summer-dad-jokes-so-hotyour-boy-will-son-burn/



A ROBERTS FAMILY FAVORITE

Ingredients:

- 1 cup peanut butter
- 6 tablespoons butter or margarine softened
- 1 1/4 cups sugar
- 3 eggs
- 1 teaspoon vanilla extract
- 1 cup flour
- 1/4 teaspoon salt
- 2 cups chocolate chips divided

Instructions:

Preheat oven to 350 deg F. In large mixer bowl, beat peanut butter and butter until smooth. Add sugar, eggs and vanilla extract; beat until creamy. Blend in flour and salt. Stir in 1 cup chocolate chips. Spread in ungreased 13 X 9-inch baking pan. Bake 25 to 30 minutes until edges are lightly browned.

Immediately sprinkle remaining 1 cup chocolate chips over top.

1

Let stand 5 minutes until chips become shiny and soft; spread chocolate over top. Cool completely. Cut into 1 1/2 inch bars.



\$20.00 OFF*

Summer Special

Special \$99.99 Value \$120.00

Special Includes:

- Change oil and filter using filter and oil that match your personal driving situation**
- FREE 52-Point End-to-End Check Including:
 - Rotate, inspect & adjust tire pressures
 - Inspect all lights
 - Inspect wiper blades
 - Inspect brakes
 - Check fluids and top off as needed
 - Inspect steering and suspension components
 - Road test

**Up to 5 quarts synthetic motor oil.

* Offer not valid with any other offer, excludes tires & batteries. Please present coupon at the time of drop-off.

Expires 8/31/24 CODE SUMM20



3846 Columbia Ave., Mountville, PA 717-285-3738 Specializing in VW/Audi, BMW, Mercedes, Porsche

roberts-automotive.com

\$10.00 OFF*

Brake Fluid Flush

Preventative maintenance service. **BENEFIT:** Keeps your brakes working properly. **WHEN:** Every 30,000 miles or every 2 years whichever comes first

* Coupon not valid with any other offers. One coupon per customer per household. Expires 1/31/25 | CODE BFF10



3846 Columbia Ave., Mountville, PA **717-285-3738**

roberts-automotive.com Specializing in VW/Audi, BMW, Mercedes, Porsche

\$10.00 OFF*

Oil and Filter Change

We use only the highest quality oils that are approved by the company that manufactured your car. Schedule your oil change today.

* Coupon not valid with any other offers. One coupon per customer per household. Expires 1/31/25 CODE OFC10



roberts-automotive.com

3846 Columbia Ave., Mountville, PA **717-285-3738**

Specializing in VW/Audi, BMW, Mercedes, Porsche